



**Conformity Assessment Report:  
Conformity Certificate and Summary**

**TelekomSecurity.031.0291.12.2021**

**Trust Service Provider:**

**Connect Solutions**

# Conformity Certificate

**TelekomSecurity.031.0291.12.2021**

pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014<sup>1</sup>

**valid from 08.12.2021 up to and including: 07.12.2023**

## Certification Body of Deutsche Telekom Security GmbH

Bonner Talweg 100, 53113 Bonn

**This is to certify**  
– pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014 –  
that the

**Trust Service Provider**  
**„Connect Solutions“**

**provides the following trust services:**

- **electronic registered delivery service**

**in accordance with the requirements of REGULATION (EU) No. 910/2014.**

This certificate is filed and registered under: **TelekomSecurity.031.0291.12.2021**



Bonn, 03.12.2021

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Dr. Igor Furgel  
Head of Certification Body

Deutsche Telekom Security GmbH – Certification Body – is an accredited Conformity Assessment Body (CAB).  
DAkKS Registration No.: D-ZE-21631-01 (former Certification Body of T-Systems International GmbH, former registration no.: D-ZE-12025-01).



<sup>1</sup> REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

## 1. Object of the conformity assessment

### 1.1 Name of the trust service provider

#### Connect Solutions

<b>Company name:</b>	Connect Solutions bv
<b>Enterprise number:</b>	0843.871.294
<b>Registered place of business:</b>	Zandstraat 187, 3550 Heusden-Zolder, Belgium
<b>Operational office:</b>	Zandstraat 187, 3550 Heusden-Zolder, Belgium
<b>Activity:</b>	NACE CODE: 6201
<b>e-mail:</b>	<a href="mailto:info@connect-solutions.be">info@connect-solutions.be</a>
<b>Tel:</b>	+32 (0) 11 18 28 97
<b>URL:</b>	<a href="http://www.connect-solutions.be">www.connect-solutions.be</a>

### 1.2 Names of the qualified trust services provided

#### 'Aangetekende.email / DigiConnect'

The same service is offered under these names for marketing purposes.

Connect Solutions also offers an opportunity for custom branding of its Aangetekende.email service to partners and customers. In such cases, subdomain(s) and SSL certificates of the partner's/customer's domain name are configured by Connect Solutions on its webserver to access the Aangetekende.email service from these subdomain(s).

In all cases where custom branding is applied, explicit reference is done on the service dashboard screens that the service used is the eIDAS qualified Aangetekende.email service of Connect Solutions. A link to Connect Solutions' notification on the EU trusted service list and the General Conditions of the eIDAS qualified Aangetekende.email service of Connect Solutions are referred to in all cases where custom branding is applied.

### 1.3 Current confirmation status

Connect Solutions (abbreviated as CS) is a qualified trust service provider (qTSP) according to Art. 24 of eIDAS Regulation<sup>2</sup>.

The last full conformity assessment according to Article 20(1) of eIDAS Regulation was accomplished with issuing the conformity certificate T-Systems.031.0276.12.2019 as of 06.12.2019.

In the recent two years, one re-assessment of conformity serving the continuation of the status as a 'qualified trust service provider' according to Art. 24 of eIDAS Regulation for all qualified trust services offered by the qTSP in the eIDAS context was performed. This re-assessment was due to different modifications in the provision of qualified trust service. The result of these re-assessment is documented in Attachment #1 to the conformity certificate T-Systems.031.0276.12.2019.

The current - 24 months periodic – conformity re-assessment of the qTSP according to §20(1) eIDAS Regulation serves the continuation of its status as a 'qualified trust service provider' according to Article 24 eIDAS Regulation for all qualified trust services offered by the qTSP in eIDAS context.

Current assessment is based on the qTSP "Service Provision Practice Statement" (SPPS, can be obtained from the qTSP on request), version 7.0 as of 01.10.2021. The publicly available service description is given in 'General Conditions service Aangetekende.email™' as of 01-10-2021 available on <https://www.aangetekende.email/ae2/documentationEN.aspx>.

## 2. TSP's trust services in scope of the conformity assessment

Connect Solutions operates and provides the following trust services in the qualified TSP operation as defined in eIDAS Regulation, Article 3

- electronic registered delivery service (qualified trust service – EDS/Q;  
URI: <http://uri.etsi.org/TrstSvc/Svctype/EDS/Q>).

Connect Solutions operates and provides the following eIDAS-related additional services:

- Registration (enrolment) of service subscribers (request submission, request verification, identification),

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<sup>2</sup> REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

- Deletion of subscriber's accounts,
- Login of subscribers into the service platform (subscriber's identification and authentication),
- Usage of qualified electronic registered delivery service for service subscribers (legal and natural persons) as Sender and as Addressee,
- Usage of qualified electronic registered delivery service for legal and natural persons, who are not service subscribers, as Addressee only.
- Operation of a web portal providing information about these services (<https://www.aangetekende.email> and <https://www.digiconnect.be>).  
The information concerning qualified trust services provided by the TSP, including information about the manner of concluding agreements with TSP (becoming an eRDS subscriber of TSP), access to and administration of these accounts later on, validity and keeping of Registered E-mail, support and helpdesk as well as legal issues, is made available to all interested parties at the TSP website at the following address: <https://www.aangetekende.email>, especially in General Conditions linked to at the website ("Repository" on the bottom of the website -> "General Conditions service Aangetekende.email™"; <https://www.aangetekende.email/ae2/documentationEN.aspx>).
- Technical support hotline for customers, which can be contacted under [support@aangetekende.email](mailto:support@aangetekende.email).

Following qualified trust services are covered by the current conformity assessment:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic Registered Delivery Service	URI: <a href="http://uri.etsi.org/TrstSvc/Svctype/EDS/Q">http://uri.etsi.org/TrstSvc/Svctype/EDS/Q</a>

Each qualified trust service covered by the current conformity assessment is identified by the service certificate information, which is unambiguously assignable to each single trust service. This service certificate information is summarised below:

Name of TSP (as in certificate)	Serial number of TSP service certificate fingerprint	Issuer of TSP certificate
CN = Connect Solutions (expired, was valid until 06.06.2019)	00 D3 03 BB 56 6C 66 7E AE 2A F4 68 8A 0A (hex) 16718297222790658621788184414730 (dec)	CN = Qualified e-Szigno Organization CA 2016 Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A (hex) 44613336703657605064450634506 (dec)
CN = Connect Solutions (expired, was valid until 06.06.2019)	00 D3 04 A5 0F 65 13 0B E7 0A C2 49 CD 0A (hex) 16718579776009287865360701836554 (dec)	CN = Qualified e-Szigno Organization CA 2016 Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A (hex) 44613336703657605064450634506 (dec)
CN = Connect Solutions (expired, was valid until 06.06.2019)	00 D3 05 97 EE 76 2B DB 53 C5 24 2D C9 0A (hex) 16718873389460742701929777187082 (dec)	CN = Qualified e-Szigno Organization CA 2016 Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A (hex) 44613336703657605064450634506 (dec)
CN = Connect Solutions (expired, was valid until 26.07.2020)	01 11 F3 85 2C D1 B9 E1 83 98 E5 F8 D7 0A (hex) 21704654222567648649547034973962 (dec)	CN = Qualified e-Szigno Organization CA 2016 Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A (hex) 44613336703657605064450634506 (dec)
CN = Connect Solutions (expired, was valid until 24.05.2021)	01 53 56 DA 63 C6 F6 91 98 FC D6 8C C1 0A (hex) 26885226820193426390187835703562 (dec)	CN = Qualified e-Szigno Organization CA 2016 Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A (hex) 44613336703657605064450634506 (dec)

Name of TSP (as in certificate)	Serial number of TSP service certificate fingerprint	Issuer of TSP certificate
CN = Connect Solutions (Valid until 28.02.2022)	01 6D 4A 2D 43 BA 6E F7 B2 50 56 97 AF 0A (hex) 28941235929932790220739782881034 (dec) 29229d16ee9cd3e24f0fa0944bcdb8e292c419a7	CN = Qualified e-Szigno Organization CA 2016 Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A (hex) 44613336703657605064450634506 (dec)
CN = Connect Solutions (Valid until 01.09.2024)	01 C5 42 6F 7C 88 97 6D 47 C0 2E F6 D6 0A (hex) 35910918408469043454473078756874 (dec) de59c5f2c6831e72443fc70aad42475634e28b58	CN = Qualified e-Szigno Organization CA 2016 Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A (hex) 44613336703657605064450634506 (dec)
CN = Connect Solutions (Valid until 07.11.2024)	01 D2 8A 2D 2E A3 5D 14 B9 2D 16 AC 51 0A (hex) 36963087284906794281755065733386 (dec) b77bcfe9a1568385b8eb3c79ba31f05c0086ff66	CN = Qualified e-Szigno Organization CA 2016 Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A (hex) 44613336703657605064450634506 (dec)

**Table 1: PKI certificates for the trust service /EDS/Q**

In implementing the qualified trust service, qTSP Connect Solutions draws on the services of the following externally visible *delegated third parties*:

- Issuing service certificates for qualified electronic seals, see Table 1 above; these service certificates are used by Connect Solutions for providing the trust service in the current scope.  
This service is provided by qualified trust service provider Microsec, see chap. 5 for details.  
The Connect Solutions service certificates listed in Table 1 above were issued by qTSP Microsec using the following Microsec's service certificate for e-Szigno qualified seal certificates:  
CN = Qualified e-Szigno Organization CA 2016,  
Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A (hex) / 44613336703657605064450634506 (dec);
- Qualified timestamp service; this service is used for adding timestamps to the subscriber's electronic registered letters.  
This service is provided by qualified trust service provider Microsec, see chap. 5 for details;

- Identification service Itsme®; this service is used for identification of the users of the qualified trust service provided by qTSP.  
This service is provided by Belgian Mobile ID NV, see chap. 5 for details.
- CBE online service (Crossroads Bank for Enterprises (Kruispuntbank voor Ondernemingen)) for the verification of legal persons.  
This service is operated by Belgian FPS Economics (<https://kbopub.economie.fgov.be/kbo-open-data>);
- eBox Enterprise for collecting (by legal persons as Addressees) electronic registered deliveries sent to companies participating as subscribers in eBox Enterprise.  
This service is operated by Belgian RSZ (Rijksdienst voor Social Zekerheid, <https://www.rsz.fgov.be>), <https://www.eboxenterprise.be/>.

A detailed information about the identification procedures and other customer related questions can be directly requested from the TSP.

### 3. Certification Programme

The current conformity assessment procedure has been performed in accordance with the Certification Program 031 'eIDAS TSP' (accredited area) of the Certification Body of Deutsche Telekom Security GmbH (certification program 031)'.

The Certification Body of Telekom Security is a conformity assessment body as provided by Article 3 paragraph 18 of eIDAS. The Certification Body of Telekom Security is accredited by the German Accreditation Authority (DAkkS; <http://www.dakks.de/en>, member of EA) for performing conformity assessment (audit) according to eIDAS requirements and according to ETSI EN 319 4xx / 5xx; accreditation ID: D-ZE-21631-01-00 (former D-ZE-12025-01-00).

### 4. Assessment of the TSP's qualified operation

The current Service Provision Practice Statement (version 7.0 as of 01.10.2021; can be obtained from the qTSP on request) of the trust service provider "Connect Solutions" is suitable for the operation of a qualified trust service provider as defined by eIDAS Regulation.

This Service Provision Practice Statement of the trust service provider „Connect Solutions“ is implemented accordingly in practice.

The trust service provider „Connect Solutions“ operates the following trust services in compliance with the relevant requirements of the current version of eIDAS Regulation:



Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic Registered Delivery Service	URI: <a href="http://uri.etsi.org/TrstSvc/Svctype/EDS/Q">http://uri.etsi.org/TrstSvc/Svctype/EDS/Q</a>

**Table 2: Trust services provided in compliance with eIDAS Regulation**

## 5. Integrated Modules

For implementing the trust services in scope, the TSP uses the following already eIDAS-confirmed qualified services provided by module operators as delegated third parties, whereby single certified and not certified operational options of the modules are exactly stated in each related Conformity Certificates for the modules.

A single module can be used by the TSP as *exclusive* or *non-exclusive* service provided by the respective delegated third party (called 'module provider').

In case of the *exclusive* service by a module, the TSP shall use the module for the provision of the qualified trust services listed in chap. 4, Table 2 above. Therefore, the present Conformity Certificate covers the operation of the qualified trust services listed in chap. 4, Table 2 above solely using the respective modules.

In case of the *non-exclusive* service by a module, the TSP may operatively decide on the usage or non-usage of the module in the qualified TSP operation. Hence, the present Conformity Certificate for the TSP covers the TSP operation with this service as well as without it.

The table below represents a snapshot at the time of issuance of the present Conformity Certificate. Precise information on the modules of the *non-exclusive* services that are integrated by the TSP at a given time can be obtained from the TSP.

modul name	modul service	modul provider	address	Conformity Certificate acc. to eIDAS		exclusive or non-exclusive service by the module
				ID	valid until	
e-Szignó Qualified Seal	issuing service certificates for qualified electronic seals	Microsec Micro Software Engineering & Consulting Private Company Limited by Shares (trade name: Microsec Ltd.)	VATHU-23584497, Ángel Sanz Briz út 13, 1033 Budapest, Hungary	HUNG-T-ESIGN-R-008-2020 as of 30.10.2020	30.10.2022	<b>exclusive</b>
e-Szignó Qualified Timestamp	Qualified timestamp service	Microsec Micro Software Engineering & Consulting Private Company Limited by Shares (trade name: Microsec Ltd.)	VATHU-23584497, Ángel Sanz Briz út 13, 1033 Budapest, Hungary	HUNG-T-ESIGN-R-009-2020 as of 30.10.2020	30.10.2022	<b>exclusive</b>

modul name	modul service	modul provider	address	Conformity Certificate acc. to eIDAS		exclusive or non-exclusive service by the module
				ID	valid until	
Itsme®	identification service eID means: itsme® mobile App	Belgian Mobile ID NV	Sint Goedeplein 5, 1000 Brussels – company registration number 0541.659.084	'Belgian eID Scheme FAS / itsme®' is notified acc. to Art. 9 of eIDAS since 18.12.2019 <sup>3</sup>	Not limited	non-exclusive
eBox Enterprise <sup>4</sup>	collecting electronic registered deliveries sent to companies that activated their eBox Enterprise	Belgian RSZ (Rijksdienst voor Social Zekerheid) <sup>5</sup>	Victor Hortaplein 11, 1060 Brussel	The operational policy for eBox Enterprise is accepted by Belgian government	Not limited	non-exclusive

<sup>3</sup> see <https://ec.europa.eu/cefdigital/wiki/display/EIDCOMMUNITY/Overview+of+pre-notified+and+notified+eID+schemes+under+eIDAS>

<sup>4</sup> <https://www.eboxenterprise.be/>

<sup>5</sup> <https://www.rsz.fgov.be>

## 6. Summary and Notes

1. The current Service Provision Practice Statement (version 7.0 as of 01.10.2021; can be obtained from the qTSP on request) of the trust service provider "Connect Solutions" is suitable for the operation of a qualified trust service provider as defined by eIDAS Regulation and implemented accordingly in practice.
2. The trust service provider „Connect Solutions“ operates the trust services listed in chap. 4, Table 2 above in compliance with the relevant requirements of the current version of eIDAS Regulation.
3. It is the responsibility of eBox Enterprise to ensure proper user management and logon mechanisms to collect/present messages from DigiConnect (Aangetekende.email) only to authorized representatives of the concerned company as Addressee.
4. The present Conformity Certificate TelekomSecurity.031.0291.12.2021 is valid for the current Service Provision Practice Statement up to and including 07.12.2023.

This validity period (that is, the maximum possible duration of TSP operation in compliance with eIDAS Regulation) results from the specification of eIDAS Regulation, Article 20 (1).

Since some modules integrated into the provision of the qualified trust services listed in chap. 4, Table 2 above do provide *exclusive* services to the qTSP, and the qTSP cannot therefore remove them from the qualified operation in the related context (see chap. 5), the validity period of the operation of the qualified trust services listed in chap. 4, Table 2 above is limited by the validity period of the conformity certificates for these modules, i.e. until 30.10.2022.

The validity of the present Conformity Certificate can be extended or reduced if the basics upon which it was issued allow an extension or make a reduction necessary.

**End of the Conformity Certificate**

Conformity Certificate:  
TelekomSecurity.031.0291.12.2021

Issuer: Deutsche Telekom Security GmbH  
Address: Bonner Talweg 100, 53113 Bonn  
Phone: +49-(0)228-181-0  
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